



To Whom it May Concern:

This letter will serve as a personal and business recommendation for Glenn Petersen of G. Petersen Plumbing and Heating.

Glenn has been servicing the Harbour Towers Hotel for approximately 8 years and during this time I have found Glenn to be knowledgeable, helpful and reliable, tackling our most difficult problems and always has the right answers.

I would not hesitate to recommend Glenn and his services to anyone and wish him the very best in his future endeavours.

If you require any additional information, please do not hesitate to call me directly.

Sincerely,
Harbour Towers Hotel

Mark Pennington
Maintenance Engineer

MP/sm

"It's the little things that make the difference"